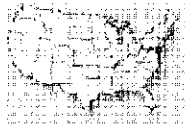

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CASE STUDY

Quonset Davisville Port & Commerce Park North Kingstown, Rhode Island

SITUATION

Quonset Davisville Port and Commerce Park is a 3,000-acre former military base recognized as a world-class intermodal, industrial and commerce park. Most of its tenants received telecommunications services via copper lines. But the tenants' growing needs required a system that could handle more capacity.

The goal was to create a new network that included broadband services. However, the park didn't have broadband access. The challenge was to create the network without disrupting tenants or interfering with traffic flow.

SOLUTION

Cox Business Services presented a long-term plan for building a broadband network throughout the park - at no cost to the state. The plan was to wire the park in 3 stages, beginning in the portion that had a dense concentration of tenants and a high level of demand. As construction finished in other areas of the park, Cox Business Services would follow with its network.

"The partnership between Cox Business Services and the Corporation is a solid alliance with similar goals that benefit our tenants," said George Prete, Vice President and General Manager of Quonset Davisville Port & Commerce Park. "Their attentiveness to the needs of the park's business community, while getting the job done, has been key to the success of the project."

IMPACT

Within months, broadband services were available in the first section of the park, and in a portion of the second section. "We are pleased to report that the project is on schedule," said Prete. "And that's great news for the continued growth of the park."

Future build-out of the Quonset Davisville Port and Commerce Park will never outgrow its new broadband platform. Plus, the unlimited capacity will allow for a variety of services to meet the wide range of the tenants' needs.

"We were confident that Cox Business Services was a partner we could rely on for its expertise and professionalism. That combination of qualities makes for a winning team!"

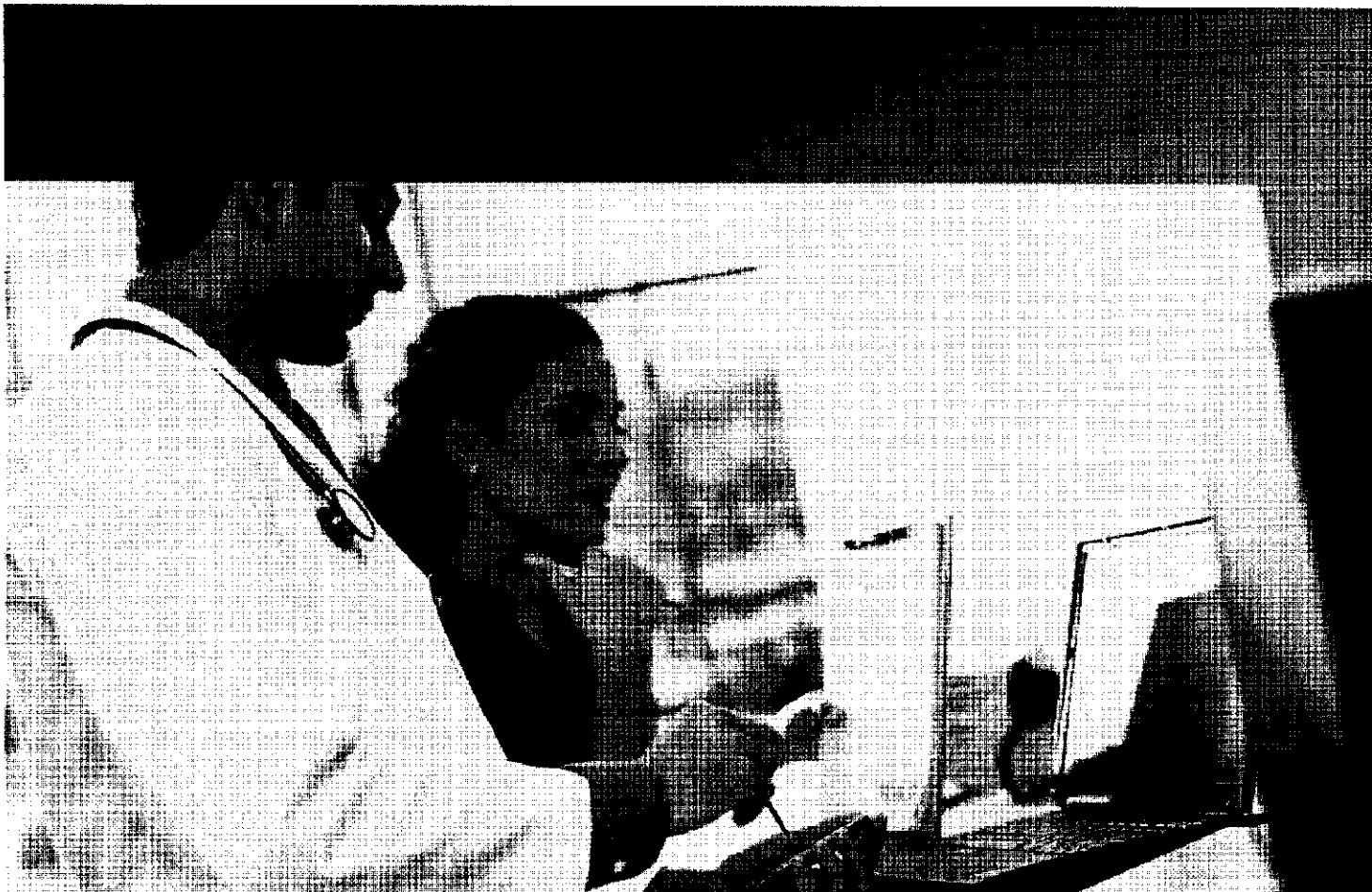
George Prete, Vice President and General Manager, Quonset Davisville Port and Commerce Park

CoxSmart Buildings have access to all services delivered over fiber and hybrid fiber coax (HFC). Services provided to Quonset include:

- Basic Business Lines
- Centrex Service
- Local messaging (local minutes of use)
- Long Distance Service
- High Service Internet (HFC based)
- Wholesale Internet (fiber based)
- VAN and Datalink
- Video

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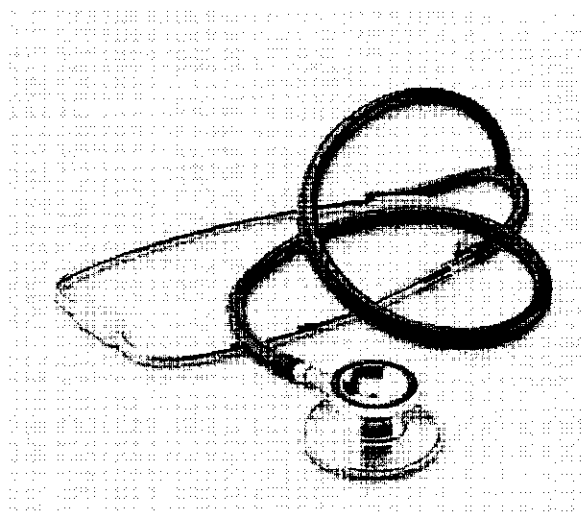
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Care New England — A healthcare consortium of hospitals and offices

Warwick, Rhode Island

- SITUATION:** This large consortium of hospitals, wellness centers and remote doctors' offices and labs had outgrown its outdated and costly private line network. To manage growth successfully, Care New England needed a faster solution that improved productivity at a cost-effective price.
- SOLUTION:** Cox Business Services answered the call with a Virtual Area Network (VAN) connecting major locations, with fiber installations in three of the hospitals, two data centers, one administration building and one purchasing office. All locations were connected via the new OC-12 RPR network to increase bandwidth. Remaining locations were linked to the network via 384Kbps cable modems.
- RESULTS:** Development of a business partnership resulting in significant cost savings and simplified workflow processes. Development of a business partnership providing superior follow-through in service and support.

San Clemente Hospital — Acute-care facility

Orange County, California

- SITUATION:** This medical center had invested in medical technology and staff but had fallen behind in its telecommunications infrastructure. Phone, Internet and other data communication functions needed dramatic improvement to achieve high-quality health care delivery.
- SOLUTION:** A several-months-long analysis by Cox Business Services determined the patchwork phone system at the hospital was inefficient and expensive. Cox engineers streamlined the phone system and improved the hospital's disaster recovery plan.
- RESULTS:** Savings of an estimated \$30,000 per year in telecommunications costs. Improved system reliability and service delivery both in normal operations as well as in cases of disastrous events.

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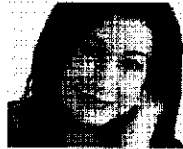
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Voice

AT&T is the innovative business communications provider with the depth of experience to provide the entire range of voice networking solutions your business needs.

AT&T offers award winning Long Distance services and features, as well as world-wide networking to support your international activities. We support your business travelers and remote workers with:

- Calling Card Services
- Teleconferencing Services
- Directory Assistance
- Dedicated website to create a virtual office, wherever your business may take you

For your Outbound Long Distance Voice Services, state-to-state and regional plans are available.

AT&T also offers a robust portfolio of AT&T Toll-Free Services with advanced capabilities to create the call-handling infrastructure you need to provide your customers, with a superior calling experience.

Business Long Distance

Much of your mission-critical business communications takes place on your voice network and it is simply good business to have the best voice service.

Centrex

Centrex is a state-of-the-art, central office-based communications solution for voice and data that provides a powerful alternative to PBX switching systems.

Corporate Calling Card

AT&T Corporate Calling Card Service lets you place telephone calls from remote locations or while traveling.

Direct Toll-Free Service

AT&T Direct® Toll-Free Service enables you to offer toll-free service internationally with the same AT&T toll-free number you already use in the U.S.

Emergency Services

Offers a full range of emergency services to suite your needs.

Global Inbound Service (GIS)

AT&T Global Inbound Service is a sophisticated global solution that allows you to network and integrate your customer service or support operations globally, making the best use of your resources, while enhancing the service you provide to your customers.

Integrated Services Digital Network (ISDN)

Accommodate Voice, Data, and Video over One Flexible, Cost Effective Channel.

International Toll-Free

AT&T International Toll Free enables you to offer an international toll-free number for callers outside the US to reach your office or call center in the United States quickly and easily, by dialing a unique number from the country they're calling.

International Voice

Whether you're a multi-national corporation adding a new office in Singapore, or a small business looking to sell products into Brazil, you can rely on AT&T to provide the geographic reach, dependable worldwide service, and seamless solutions you need.

NetPROTECT Toll Fraud Protection Service

While no telecommunications system can be entirely free from risk of toll fraud, earnest attention to system security can reduce that risk considerably.

Toll-Free

AT&T's toll-free services can extend business reach, enhance customer service and provide essential business

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continuity solutions. Understanding the options available, and the power of advanced network-based offerings, can help any contact center maximize its effectiveness.

Universal International Freephone Numbering (UIFN)

AT&T Universal International Freephone Numbering Service optimizes your marketing spending by using one single toll-free number in all participating countries which streamlines your toll free operations and makes your telecom management easier.

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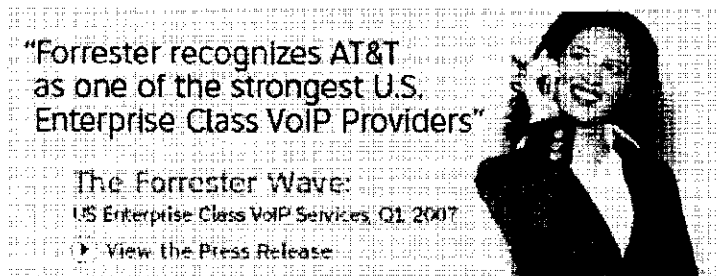
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VoIP



AT&T's VoIP Services help your business evolve to the next generation of converged communication services.

Enhancing employee productivity, reducing operational expenses and gaining the efficiencies of a unified network help you attain the leading edge over your competition. AT&T's VoIP services are delivered with the quality of service, reliability and security required for your mission critical business communications. Powering these services is AT&T's world-class global, IP-MPLS network, which is standards-based and designed to support open protocols such as Session Initiated Protocol (SIP) which provides the interoperability and scalability that your business needs for next-generation communication applications.

AT&T offers a broad portfolio of VoIP solutions designed to help you achieve your business objectives at the pace your business requires...

- **Corporate Networks:** VoIP with AT&T's VPN services helps you maximize your networking investment by providing you with high quality voice communications that can seamlessly connect your entire enterprise
- **Branch Offices:** AT&T IP Telephony services give you the flexibility to deploy advanced features throughout the entire enterprise. Whether your employees are located at headquarters or a remote office, they can all benefit from the productivity enhancements of IP Telephony.
- **Remote Workers:** Whether you have full-time, part-time or occasional remote workers, AT&T will be providing services that support their needs with cost effective, feature rich options that allow them to be "always at their desk".
- **Call Centers:** As your call centers evolve to be IP-enabled, AT&T will evolve with you and provide critical VoIP services to help you gain new efficiencies and capabilities as you serve your customers.

IP Flexible Reach

AT&T IP Flexible Reach is a managed Voice over IP communication solution that supports inbound and outbound calling on your data network giving you local, U.S. long distance and international reach for your U.S. sites.

Voice DNA

AT&T Voice DNASM is a hosted VoIP service that delivers optimal communications for your organization, employees & customers.

IP Telephony/LAN Management

AT&T's IP Telephony Services seamlessly connect employees across your enterprise.

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Access & Local

Offering solutions that are local, national or global, AT&T is able to provide access to your locations. Our portfolio includes a complete set of services to service you within your particular area - from local voice through dedicated local access, we can provide connections to your national or global accounts as well as using all access types including DSL, Ethernet, Rings Solutions or Metropolitan area network access.

ACCU-Ring

AT&T ACCU-Ring Network Access Service® is a private SONET ring providing dedicated high-speed access for consolidating all of your traffic including private line, switched and enhanced services, and all distance carrier traffic (voice, data and video).

DSL

AT&T delivers broadband access over our extensive and reliable IP backbone with AT&T Business DSL Internet Service

FastAccess Business DSL

Your Enterprise can depend on AT&T's FastAccess Business DSL for reliable high-speed internet connectivity.

FastAccess Telecommute

Flexibility, productivity, efficiency... that's what companies can get when employees work from home with FastAccess Telecommute.

Ethernet Switched Service - MAN

AT&T's Ethernet Switched Service - Metropolitan Area Network (MAN) is a metro solution that provides the high bandwidth you are looking for with flexibility to meet your needs, from affordable, scalable communications to secure and reliable networking you can depend upon.

Metro Ethernet Service

Metro Ethernet Service is extending the scalability, flexibility and ubiquity of Ethernet protocol to provide more powerful Local Area Network connectivity in response to accelerating data needs and smaller IT budgets.

AT&T provides:

- The most comprehensive suite of Ethernet services in the industry
- The broadest footprint in the industry
- A straight-forward option for customers to optimize their increasing bandwidth demands
- An opportunity for customers to optimize their local access requirements

Global Managed Internet Service

AT&T's Global Managed Internet Service establishes a dedicated Internet connection to your multi-national sites, from Belgium to Brazil, from Russia to Australia and nearly everywhere in between.

Managed Internet Service

Your business relies on the Internet for many critical operations - electronic commerce, e-mail, remote access productivity and much more.

Ultravailable Managed OptEring

AT&T Ultravailable® Managed OptEring Service offers ways to simplify IT infrastructure, reduce network complexity and associated operations costs, and improve overall network performance.

U.S. Regional Access Services

The merger between SBC and AT&T means a greater selection of products and services.

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Bundled Offers

Integrated Offers

With AT&T's Integrated Offers, multiple products/services are combined into one offer to consolidate contracting, commitment, billing, volume pricing and life-cycle management. Whether your needs are simple or complex, ABN (AT&T Business Network), OneNet and VTNS (Virtual Telecommunications Network Service) provide comprehensive packages of voice, data, long distance, toll-free, IP, wireless, e-servicing and network management solutions. AT&T's Integrated Offers are competitively priced based on a multiple-service relationship with AT&T. Integrated Offer products and services are built on AT&T's self-healing, redundant, and diverse routing network, provide the flexibility for convergence of new technology, and the flexibility to accommodate shifts in your telecommunications needs.

AT&T's award winning BusinessDirect® service is a key component of AT&T's Integrated Offers. With AT&T BusinessDirect, each customer receives a personalized, robust, secure Extranet site for viewing their account information, paying bills, changing services or requesting help. Maintenance requests can be handled online and customers have direct access to their account information 24 hours a day. Authorized users can log on from virtually anywhere at any time with a standard browser and an Internet connection.

AT&T BusinessDirect Business Capabilities include:

- Online Billing
- Online Ordering
- Trouble Ticketing
- Network Management Tools
- Performance Reporting

Review the detailed offer descriptions to determine which Integrated Offer best fits your company's needs.

AT&T Business Network (ABN)

AT&T Business Network (ABN) is a fully integrated solution offering a single bill, contract and commitment across a comprehensive portfolio of Services. ABN is designed to easily expand as your business evolves, and allows you to effortlessly adapt to shifts in technology.

OneNet

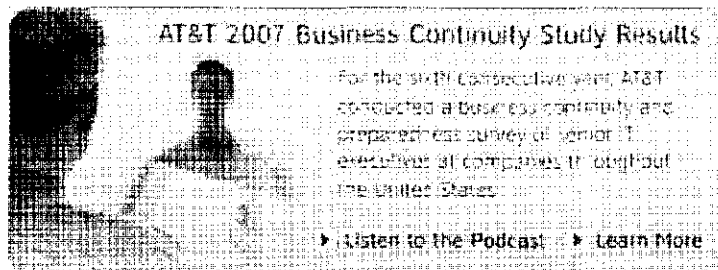
AT&T OneNet® Service provides a flexible solution for large national or multi-national enterprises with a need for multiple communications technologies. With AT&T OneNet, you'll be prepared for whatever networking strategies you adopt as your business grows and circumstances change. AT&T OneNet Service allows your business to utilize AT&T's industry leading communications products and services to build applications for voice, data, contact center, Internet, wireless and calling card requirements, according to your particular needs. Then, you may seamlessly migrate to new applications or technologies as they become right for you, under one contract and with one commitment.

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Consulting & Integration Solutions



The AT&T Consulting and Integration Solutions utilizes products, services and capabilities from AT&T and our pre-selected business associates and third parties around the world to provide global, vendor neutral, solutions that meet the individual client requirements and integrate with their networks and applications. These services weave together business-focused, complete solutions. Our proven consulting expertise, networking integration skills, project management capabilities and knowledge of the industry enable enhanced control over end-to-end business process transformation and multi-vendor network infrastructures, while helping to improve productivity, reduce complexity and strengthen ROI.

Extensive experience with financial, banking, healthcare, airline, manufacturing, defense, construction and hospitality industries enables AT&T to customize business solutions to accommodate industry-specific needs. When it comes to solving difficult networking problems and supporting network-intensive business applications more and more CIO's and IT managers are turning to AT&T consulting and integration solutions.

With a world-class network, the knowledge to design customer-defined solutions, and the skill of thousands of networking professionals deployed globally: AT&T has the people processes and tools to design, build, deploy, and maintain your enterprise networking solution.

Assess and Design

Creating high-performing networks of the future.

Build and Deploy

Evolving your networking solution.

Maintain and Service

Managing a network in transition.

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ATM

Your business communications demand high-speed transport and high-level security - and a data network that can rapidly change its size, location and capabilities.

Frame Relay

AT&T Frame Relay Service is an end-to-end, data network offering based on frame relay technology providing fast, efficient and reliable many-to-many connectivity enabling your critical applications.

Global Video Service

AT&T Global Video Service (GVS) delivers broadcast-quality video when and where you need it. It offers Flexible, Cost-Effective Connectivity; Solutions That Advance Your Video Applications: 45 Mbps or MPEG-2 Compressed Video; Comprehensive Application Support; Flexible Reservations: On Demand or Dedicated; Rock-Solid Reliability and 24x7 Management and Monitoring of Video Transmission Delivery.

Managed Internet Service

Your business relies on the Internet for many critical operations - electronic commerce, e-mail, remote access productivity and much more.

Private Line

AT&T Private Line is a digital network service that provides the transmission path for private digital data lines and supports simultaneous, two-way transmission of voice, data, video, or any signal that can be encoded digitally - in any combination - over dedicated terrestrial or satellite channels.

Integrated Network Connection Service

AT&T's Integrated Network Connection Service (INCS) is an integrated voice and data solution that provides dynamically allocated bandwidth between voice and data.

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Enterprise Mobility

Enterprises today are conducting more and more business in mobile environments - whether traveling to clients, working from remote locations, using cellular devices to communicate while on the move or being connected to corporate resources from an overseas location. Employees must stay connected and be effective regardless of where they are around the globe

AT&T offers an extensive integrated Enterprise Mobility portfolio of both wireless and wireline connectivity options, including wireless devices and plans, to securely, simply, effectively and seamlessly integrate with your business. AT&T Remote Access services, available in a wide-ranging global footprint, utilize a single Global Network Client, which supports multiple access types, to enable your employees and keep your enterprise connected.

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AT&T Firewall Security Service delivers essential network security functions for your Internet-based networking needs.

Integrated Mobile Offers

Enterprises need integration of wireless and wireline, failover capabilities supporting business continuity and complete cellular portfolio... delivered!

Multi-Carrier Solutions

Finally... A fully AT&T managed solution for your wireless environment - including vendors, plans and devices! Managing the incredible complexity of mobile telephony can be a tremendous challenge, especially in a multi-carrier environment... now it's a whole lot easier for you with AT&T Multi-Carrier Solutions!

Network-Based VPN

Get secure, reliable transport of your critical applications across a unified MPLS-enabled global platform with AT&T Network Based IP VPN Service.

Premises-Based VPN

Look to AT&T's Premises-Based IP VPN Service for secure, easy-to-use, reliable, low-cost connectivity for your remote access and branch office users.

Remote Access

Need seamless, secure integration of your wireline and wireless access technologies? Or mobile solutions that are an extension of your existing enterprise infrastructure? AT&T Remote Access Services provides your end-users access to corporate information and applications on the fly!

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AT&T Expands 3G Wireless Broadband Service Across Southern Rhode Island

Warwick and Newport Among Key Locations to Gain Supercharged Access to Interactive Mobile Content and Applications

Westwood, Massachusetts, January 24, 2008

AT&T Inc. (NYSE:T) has announced that customers traveling along the northeastern corridor between Boston and New York City can now experience more of the blazing-fast third-generation (3G) mobile broadband network. In fact, AT&T has turned on more than 100 3G cell sites to cover key southeastern New England communities, including Newport, R.I.; New Bedford, Mass.; and New London, Conn.

"Having access to 3G in more places means having broadband-like speeds from your wireless device where you once thought it wasn't possible," said Stephen Krom, vice president and general manager of AT&T's wireless operations in New England. "The next time our customers visit Newport, for example, they can instantly capture their experience with photos and share them with friends and family with picture messaging or e-mail, or they can show a walking tour through our exclusive Video Share feature. The possibilities are endless with our 3G wireless network."

In Rhode Island, the 3G network now extends to Newport and other key locations, including Kingstown, Bristol, Warwick, West Warwick and Westerly, and connects with the existing coverage in Providence and north through Boston. Heading south down the I-95 corridor into Connecticut, the 3G network follows the shoreline through areas such as Mystic, Stonington, Groton and New London before connecting with the pre-existing 3G network in New Haven.

"From a business perspective, expanding the reach of our network along the main commuter corridor between Boston and New York City allows us to provide a consistent high speed data experience," said Krom. "Whether they are taking the train or traveling by car, our customers have a mobile office at their fingertips to access services such as corporate e-mail or mobile video clips while traveling between two of the Northeast's most popular cities."

The 3G network allows customers to use their 3G handsets to quickly access sophisticated wireless content, including videos, games, pictures and the latest music, entertainment, news and weather through Media Net, the company's mobile Internet portal. Media Net is a two-screen service, which means users can browse, download and manipulate content from their wireless device and their PC. Offering two points of access demonstrates AT&T's commitment to easy-to-use services for its customers. Customers can also view razor-sharp clips through CV, an on-demand streaming video service that offers a comprehensive library of mobile video content from some of the top media brands.

Benefits of the AT&T 3G Network

AT&T's 3G network uses HSDPA/UMTS (High Speed Downlink Packet Access/Universal Mobile Telephone System) technology, which is based on the GSM (Global Systems for Mobile Communications) standard, the most widely used wireless technology in the world. More than 2.7 billion people use wireless devices powered by GSM — representing more than 90 percent of the world's wireless users. The company's mobile broadband network is available in more than 255 U.S. major metropolitan areas and is continuing to expand to additional markets.

AT&T's mobile broadband network also provides the simultaneous delivery of voice and data — a capability not offered by all wireless providers. An example of a 3G service is Video Share, which enables users to share live video over wireless phones while carrying on a voice call — providing a new way to share personal moments and key events beyond the capabilities of voice and text. Users can allow others to "see what I see, when I see it."

Another benefit of GSM technology is that customers who leave AT&T's growing 3G service footprint automatically convert to the AT&T EDGE (Enhanced Data for GSM Evolution) network without dropping the call or data connection. The EDGE network is the largest high speed wireless data network in the country, available in more than 13,000 cities and towns in the United States and along 40,000 miles of highway. EDGE technology is also available to AT&T customers who are traveling internationally in more than 120 countries.

AT&T's Network Investment

Over the past three years, AT&T has invested more than \$18 billion to build and support the scope and capability of its wireless network and to add 3G markets. This initiative ensures quality of service and gives customers fast access from their handsets and mobile devices. In Rhode Island, AT&T continues to invest in its wireless network; AT&T has spent than \$45 million over the past two years to increase wireless coverage throughout the state to ensure quality of service and provide customers with a wider range of advanced wireless applications from their mobile devices.

Note: This AT&T release and other news announcements are available as part of an RSS feed at www.att.com/rss.

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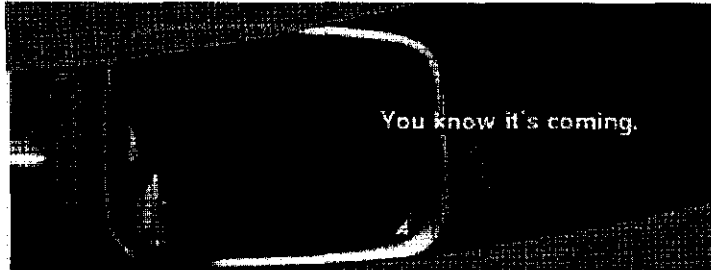
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Products and Services



Voice Networking Solutions

The full spectrum of wholesale voice capabilities provided by AT&T helps you simplify the way you purchase and use voice communication services which are highly marketable to your customers. With AT&T as your single-source provider, you gain access to our powerful voice networking solutions.

[Local Voice Services](#)

[SS7 Services](#)

[VOIP](#)

[Long Distance Voice Services](#)

Data Networking Solutions

AT&T has been building and delivering mission-critical data services to service providers for many years. Our data services help you build flexibility, high reliability, performance and scalability into your service offerings.

[Local Data & Access Services](#)

[Long Haul Data & Access](#)

IP Networking Solutions

AT&T is a global market leader in IP networking. Our customers confidently and cost-effectively incorporate leading-edge technologies and capabilities into their own networks - and those of their customers - by selecting from AT&T's extensive wholesale IP and Managed Services portfolio.

[IP Networking](#)

[Virtual Private Networks \(VPNs\)](#)

[VOIP](#)

Value Added Services

AT&T Value-added Services enable you to build flexibility, high reliability, performance and scalability into your application services offerings.

[Billing Solutions](#)

[Contact Management Services](#)

[Hosting](#)

[Other Services](#)

[SS7 Services](#)

[Security and Business Continuity](#)

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Local Data & Access Services

[Overview](#)

[Related Services](#)

Overview

As your business grows to multiple sites within a metropolitan area, you need data transmission services that are faster and more efficient – along with the diversity to protect your network assets. AT&T Local Data Services (Private Line, Frame Relay, ATM) enable you to build flexibility, high reliability, performance and scalability into your data service offerings.

For information on Wholesale DSL Transport service, click [here](#).

Related Services

[Ethernet](#)

AT&T is an industry leader in providing advanced Ethernet services, including Ethernet Private Line, Ethernet Virtual Private Line and LAN services.

[Local Private Line Teleport Communications Group Point to Point Services](#)

Point-to-Point Services provides high-speed data transmission capabilities when connecting two locations.

[SONET Services](#)

SONET Rings are available in bandwidths of OC3 to OC192

[Wavelength](#)

Wavelength products are cost-effective solutions for networking in metropolitan areas.

[AT&T Commercial DSL Loop Products](#)

AT&T Commercial DSL Loop Products

These products provide high-speed access for multiple data, voice and video services. These services are available in most geographic areas in the continental United States.

[Frame Relay & ATM](#)

AT&T Local High Speed Packet Services (Frame Relay, ATM) is a nationwide interlata packet service which enables high-speed transmission of voice, data, video and multimedia applications onto a single network by supporting rapidly changing bandwidth demands (bursty traffic). Pricing includes access + port.

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Data Networking Solutions

AT&T Data Services include a wide range of data options to support your various transmission needs. Options include: Dedicated Private Line, ATM, Frame Relay, SONET, Wavelength and Ethernet transport services. Our products enable you to purchase the speed, interface and quality-of-service appropriate for any given application. From around the block to around the world, AT&T Data Services can support your data needs.

Local Data & Access Services

AT&T Local Data Services enable you to build flexibility, high reliability, performance and scalability into your service offerings.

Long Haul Data & Access

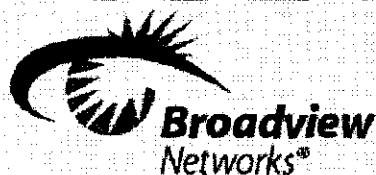
AT&T Long Haul Data and Access Services, including bandwidth and global packet service, provide seamless connectivity to locations across the block, around the U.S. and around the world. AT&T provides you with single accountability for your local-to-global data communications needs. AT&T's world-class performance, service delivery and operational support allow you to provide new data services technologies to your customers and better manage your ever-changing internal needs.

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Broadview Networks



BUSINESS : ABOUT US

WHO IS BROADVIEW NETWORKS?

• Broadview Networks

- Code of Ethics
- Corporate Governance
- SEC Filings
- Service Coverage Area
- Executive Team
- Community Partnership
- Job Openings
- Investor Relations
- Partnerships & Alliances
- Technology & Operations

Contact Us

For more information
call 1-800-BROADVIEW
(1-800-276-2384)
or Contact Us online

- We deliver a broad array of integrated communications solutions – including voice, data, Internet and IP based solutions and premium quality hardware.
- We deliver service on our own leading-edge integrated network with around-the-clock surveillance, troubleshooting and maintenance at our Network Operations Center.
- We serve customers with one-call customer service efficiently handled by caring associates using our proprietary *OPENnet™* software.
- We offer highly cost-effective solutions through an experienced team of communications consultants for our small and medium-sized business clients.

Our Success is Measurable

- 20 Markets Served in the Northeast
- More than 1,200 employees
- 6 Central Office Switches
- 24x7x365 Network Operations Center
- 2 Data Centers
- Advanced Technology Integration Lab
- Patented Provisioning System
- Award Winning Customer Service
- Financial Stability and Strength
- Established in 1996

Broadview Networks – the single source provider for all your business communications needs

• VOICE SERVICES

Local, Regional, Long Distance and International Services, Voice T1 & PRI Services, Toll-Free, Calling Cards, Centrex

• DATA AND INTERNET SERVICES

Internet T1 & T3, DSL, Dial-Up Internet Access, Web Site Hosting, E-Mail, VPN, Dedicated Hosting & Collocation

• INTEGRATED ACCESS SERVICES

Integrated T1, Voice over DSL (VoDSL), Broadband Office Suite - VoIP Solutions

• HARDWARE & DESIGN

Key Systems and PBX, Inside Wiring, LAN/WAN Design and Installation

[GETTING STARTED](#)[WHO WE ARE](#)[IMPORTANT INFORMATION](#)[FAQs](#)[CONTACT US](#)[General](#)[Billing](#)[Services & Rates](#)[Customer Care](#)

? FAQs

Frequently Asked Questions

GENERAL

Q: Who is Broadview Networks?

A: Broadview Networks is a provider of local, regional, and long distance telephone service, as well as dial-up and high-speed Internet access. We provide service to nearly 400,000 business and residential lines in Massachusetts, New Hampshire, New York, New Jersey, Pennsylvania and Rhode Island. We're "Making Connections That Make a Difference" with personal customer service, the convenience of one easy-to-work with provider, and exceptional value.

Q: Why is Broadview Networks better than other carriers?

A: Broadview Networks is a market leader that has the network, systems, and technology to provide better customer care, seamless provisioning, and savings over other providers:

- We have deployed a state-of-the-art voice and data communications network across our four-state market footprint.
- Our proprietary OPENnet™ software combines Customer Care, Billing, and Repair systems that are electronically integrated with those of key suppliers to provide faster, more accurate, and more efficient service for our customers.
- Our patent-pending provisioning processes allow us to migrate services to the most efficient platforms seamlessly, faster, and with fewer errors.

Q: How long has Broadview Networks been in business?

A: Broadview Networks was incorporated in March 1996 as an alternative to the phone monopoly. On October 8, 1996, we became the first competitive provider in New York to transfer a customer under the Telecommunications Act of 1996.

Q: Where is Broadview Networks located?

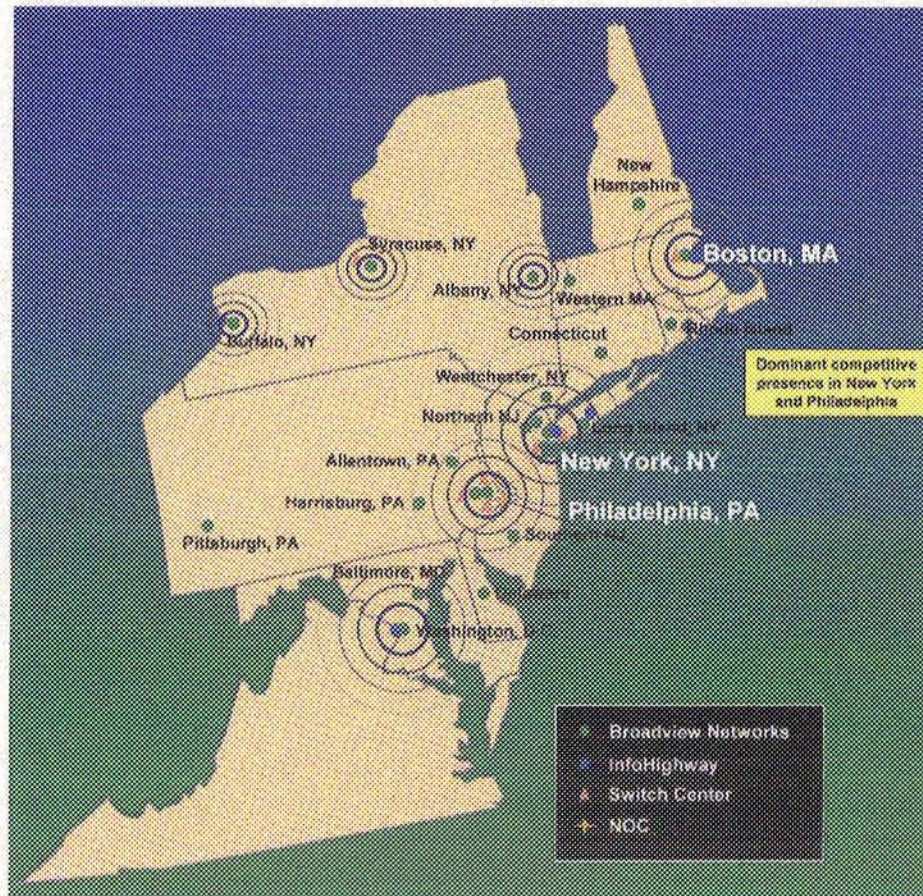
A: Broadview Networks is headquartered in Rye Brook New York, and operates offices throughout the Northeast. Our network switching centers are located in New York City, Syracuse, NY, Charlestown, MA (outside Boston), and Horsham, PA (near Philadelphia).

Q: What is the Broadview Networks website URL?

A: You may access our website at www.broadviewnet.com



Pro Forma Broadview Operating Highlights



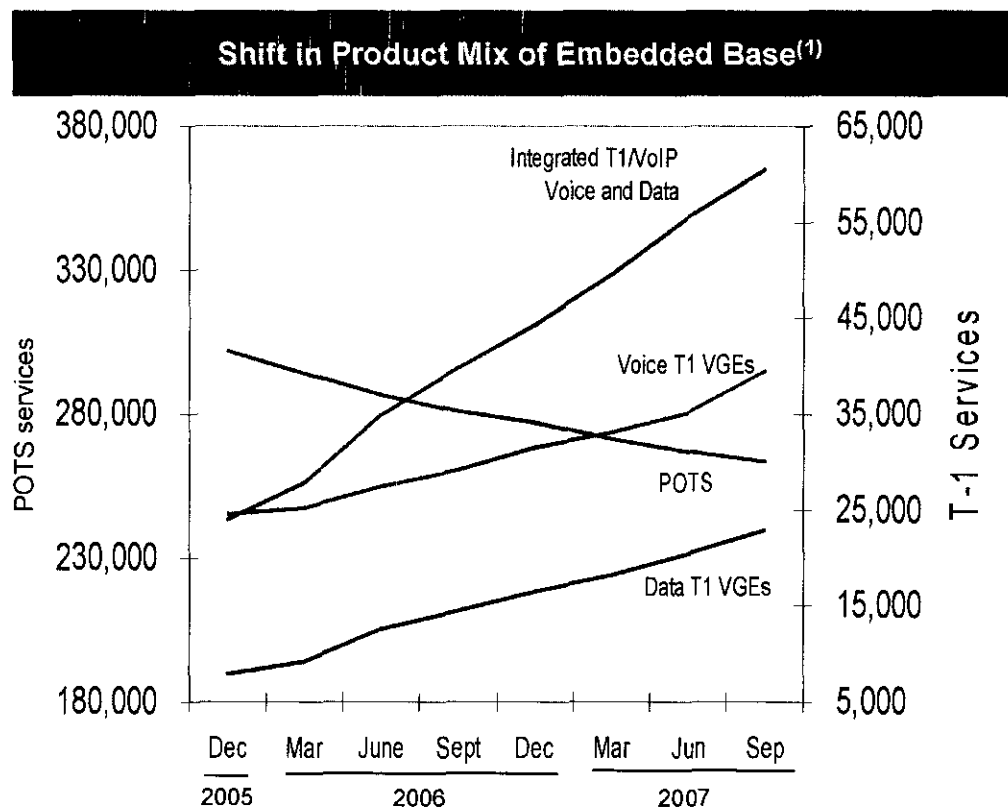
- Leading facilities-based competitive communications provider with significant market share in the Northeast and Mid-Atlantic U.S. with rapid organic growth of our T-1 base
 - 100% plus organic growth T-1 products since year-end 2005 (Legacy BV only)
- Focused on growth of voice, data, integrated HPBX, and IP and next generation services
- 20 markets in 10 states
 - New York/New Jersey, Philadelphia, Boston, Baltimore, and Washington D.C.
 - Primarily local service area of Verizon
- Highly scalable network and OSS infrastructure
 - 2,400 miles of metro and long-haul fiber
 - 246 collocations and 500 lit buildings
- Over 1,200 employees

B,A,I ⁽¹⁾



Product Shift to Higher End Customers

Historical Broadview



B

Greater than 100% growth in on-net T-1 products since year-end 2005